

Who Let the Rascals Out TERMS AND CONDITIONS

1. WHO LET THE RASCALS OUT? ("Competition")

- 1.1 These Terms and Conditions apply to the above Competition. The Competition promoter is Bettys and Taylors of Harrogate Ltd of 1 Parliament St., Harrogate, HG1 2QU ("**Promoter**"). By entering this Competition, you are agreeing to be bound by these Terms and Conditions.

2. How to enter

- 2.1 The Competition will run from 09.00 BST on 1 August 2026 (the "**Opening Date**") to 16:00 BST on 1 August 2026 (the "**Closing Date**") inclusive.
- 2.2 All Entries must be received by the Promoter before the Closing Date. Any Entry received before the Opening Date, or after the Closing Date, will not be valid.
- 2.3 To enter the Competition, entrants must locate hidden wooden Fat Rascals following clues from Bettys staff at the individual branches. If a wooden Fat Rascal token is found it can be exchanged for a Bettys Fat Rascal Scone at Bettys Ilkley (32 The Grove, Ilkley, West Yorkshire, LS29 9EE), Bettys Harrogate (1 Parliament Street, Harrogate, North Yorkshire, HG1 2QU), Bettys Northallerton (189A High Street, Northallerton, North Yorkshire, DL7 8LF) or Bettys Harlow Carr (Crag Lane, Beckwithshaw, Harrogate, North Yorkshire, HG3 1QB).
- 2.4 No purchase is necessary to enter the Competition.
- 2.5 The Promoter will **not** accept:
- (a) responsibility for any Entry that is lost, mislaid, damaged or delayed in transit, regardless of cause, including, for example, as a result of any postal failure, equipment failure, technical malfunction, systems, satellite, network, server, computer hardware or software failure of any kind; or
 - (b) proof of posting or transmission as proof of receipt of Entry to the Competition.

3. Eligibility

- 3.1 The Competition is only open to all residents in the UK, **except**:
- (a) employees of the Promoter or its holding or subsidiary companies;

- (b) employees of agents or suppliers of the Promoter or its holding or subsidiary companies, who are professionally connected with the Competition or its administration; or
 - (c) members of the immediate families or households of (a) and (b) above.
- 3.2 By entering the Competition, you confirm that you are eligible to do so and eligible to claim any Prize you may win. The Promoter may require you to provide proof that you are eligible to enter the Competition and/or receive the Prize.
- 3.3 The Promoter will not accept Entries that are:
 - (a) automatically generated by computer or created by artificial intelligence (including but not limited to chatbots such as ChatGPT or similar software applications);
 - (b) completed by third parties or in bulk;
 - (c) illegible, have been altered, reconstructed, forged or tampered with;
 - (d) photocopies and not originals; or
 - (e) incomplete.
- 3.4 There is a limit of one Entry per person. Entries on behalf of another person will not be accepted and joint submissions are not allowed.
- 3.5 The Promoter reserves all rights to disqualify you if your conduct is contrary to the spirit or intention of the Competition.
- 3.6 Entrants under the age of 18 must have the consent of a parent or guardian in order to participate and/or in order to redeem a Prize.

4. The Prize

- 4.1 The Prize is one Bettys Fat Rascal Scone per wooden Fat Rascal token redeemed at at Bettys Ilkley (32 The Grove, Ilkley, West Yorkshire, LS29 9EE), Bettys Harrogate (1 Parliament Street, Harrogate, North Yorkshire, HG1 2QU), Bettys Northallerton (189A High Street, Northallerton, North Yorkshire, DL7 8LF) or Bettys Harlow Carr (Crag Lane, Beckwithshaw, Harrogate, North Yorkshire, HG3 1QB).
- 4.2 The Prize is provided by Bettys.
- 4.3 Prizes are subject to availability. The Promoter reserves the right to substitute the Prize with a Prize of equal or greater value.

- 4.4 The Prize is not negotiable or transferable. There is no cash alternative for the Prize.

5. Winners

- 5.1 The winners will be able to redeem their prize from at Bettys Ilkley (32 The Grove, Ilkley, West Yorkshire, LS29 9EE), Bettys Harrogate (1 Parliament Street, Harrogate, North Yorkshire, HG1 2QU), Bettys Northallerton (189A High Street, Northallerton, North Yorkshire, DL7 8LF) or Bettys Harlow Carr (Crag Lane, Beckwithshaw, Harrogate, North Yorkshire, HG3 1QB) on 1 August 2026 only.

6. Claiming the Prize

- 6.1 If you are a winner, you must redeem your Prize from at Bettys Ilkley (32 The Grove, Ilkley, West Yorkshire, LS29 9EE), Bettys Harrogate (1 Parliament Street, Harrogate, North Yorkshire, HG1 2QU), Bettys Northallerton (189A High Street, Northallerton, North Yorkshire, DL7 8LF) or Bettys Harlow Carr (Crag Lane, Beckwithshaw, Harrogate, North Yorkshire, HG3 1QB) on 1 August 2026 only by presenting a wooden Fat Rascal token. Only one Prize per person will be awarded.
- 6.2 The Promoter does not accept any responsibility if you are not able to take up the Prize.

7. Limitation of liability

Insofar as is permitted by law, the Promoter will not in any circumstances be responsible or liable to compensate the winner or accept any liability for any loss, damage, personal injury or death occurring as a result of taking up the Prize except where it is caused by the negligence of the Promoter. Your statutory rights are not affected.

8. General

- 8.1 If there is any reason to believe that there has been a breach of these terms and conditions, the Promoter may, at its sole discretion, reserve the right to exclude you from participating in the Competition.
- 8.2 The Promoter reserves the right to hold void, suspend, cancel, or amend the Competition in its sole discretion.
- 8.3 These Terms and Conditions are governed by English law and the courts of England will have jurisdiction over any dispute arising in connection with them.