FROM BETTYS WITH LOVE TERMS AND CONDITIONS

1. FROM BETTYS WITH LOVE HAMPER PRIZE DRAW (“Prize Draw”)

1.1 These Terms and Conditions apply to the above Prize Draw. The Prize Draw promoter is Bettys and Taylors of Harrogate Ltd of 1 Parliament St., Harrogate, HG1 2QU (**“Promoter”**). By entering this Prize Draw, you are agreeing to be bound by these Terms and Conditions.

2. How to enter

2.1 The Prize Draw will run from 09:00 GMT on 6th November 2026 the "**Opening Date**" to 18:00 GMT on 30th November 2026 the "**Closing Date**" inclusive.

2.2 All Entries must be received by the Promoter before the Closing Date. Any Entry received before the Opening Date, or after the Closing Date, will not be valid.

2.3 This Prize Draw consists of two parts: (i) a Main Prize Draw; and (ii) a Lucky Dip. In these Terms and Conditions, “**Entry**” shall mean an entrant’s Main Prize Draw Entry and/or their Lucky Dip Entry, as the context so requires.

2.4 To enter the Main Prize Draw, entrants must complete the Prize Draw entry form and sign up to the Bettys mailing list here: at *www.bettys.co.uk/christmas-competition* (**“Main Prize Draw Entry”**). This will place the entrant into the prize draw to win the Main Prize (as defined in condition 4.1).

2.5 Entrants that complete their Main Prize Draw Entry in person at the Bettys pop-up on 14th & 15th November in the Victoria Quarter shopping centre in Leeds will be invited to enter a lucky dip for the chance to win a Lucky Dip Prize (as defined in condition 4.2). Entrants may only participate in the lucky dip in person at the Bettys pop-up in Victoria Quarter, Leeds between the 14th and 15th November 2026.

2.6 No purchase is necessary to enter the Prize Draw.

2.7 The Promoter will **not** accept:

(a) responsibility for any Entry that is lost, mislaid, damaged or delayed in transit, regardless of cause, including, for example, as a result of any postal failure, equipment failure, technical malfunction, systems, satellite, network, server, computer hardware or software failure of any kind; or

(b) proof of posting or transmission as proof of receipt of Entry to the Prize Draw.

3. Eligibility

3.1 The Prize Draw is only open to all residents in the UK aged 18 years or over, **except**:

(a) employees of the Promoter or its holding or subsidiary companies;

(b) employees of agents or suppliers of the Promoter or its holding or subsidiary companies, who are professionally connected with the Prize Draw or its administration; or

(c) members of the immediate families or households of (a) and (b) above.

3.2 By entering the Prize Draw, you confirm that you are eligible to do so and eligible to claim any Prize you may win. The Promoter may require you to provide proof that you are eligible to enter the Prize Draw and/or receive the Prize.

3.3 The Promoter will not accept Entries that are:

(a) automatically generated by computer or created by artificial intelligence (including but not limited to chatbots such as ChatGPT or similar software applications);

(b) completed by third parties or in bulk;

(c) illegible, have been altered, reconstructed, forged or tampered with;

(d) photocopies and not originals; or

(e) incomplete.

3.4 There is a limit of one entry per person.

3.5 The Promoter reserves all rights to disqualify you if your conduct is contrary to the spirit or intention of the Prize Draw.

4. The Prize

4.1 The Main Prize is The Ultimate Bettys Hamper (1 prize available).

4.2 The Lucky Dip Prizes are:

(a) Bettys Fat Rascal Apron (20 prizes available);

(b) Voucher for Bettys Bookable Afternoon Tea for Two (2 prizes available);

(c) £10 Bettys Gift Card (20 available)

(d) £20 Bettys Gift Card (10 available)

(e) £50 Bettys Gift Card (2 available)

4.3 Except where mentioned in condition 4.1 or 4.2, the Prize does not include any travel, onward transfers, accommodation, sustenance, travel insurance or any other expense you may incur in connection with receiving the Prize.

4.4 Prizes are subject to availability. The Promoter reserves the right to substitute the Prize with a Prize of equal or greater value.

4.5 The Prize is not negotiable or transferable. There is no cash alternative for the Prize**.**

5. Winners

5.1 Entrants will have the chance to win a Lucky Dip prize by participating in the Lucky Dip in person at the Bettys pop up in Victoria Quarter, Leeds between the Opening Date and the Closing Date. The Lucky Dip is a game of chance and all Lucky Dip Prizes will be allocated at random. Lucky Dip prizes will be provided in person at the time of being drawn,

5.2 The winner of the Main Prize will be selected at random from all valid Entries after the Closing Date. The decision of the Promoter is final and no correspondence or discussion will be entered into.

5.3 The Promoter will contact the winner of the Main Prize personally to confirm that they have won and advise how to claim the Prize. Contact will be made using the email address associated with the winner's Prize Draw Entry.

5.4 The Promoter must be able to make information available that indicates that a valid award took place. To comply with this obligation the Promoter will make the surname and county of the winner of the Main Prize available to anyone who emails heretohelp@bettys.co.uk within one month after the Closing Date of the Prize Draw. By entering this Prize Draw you agree that your personal information may be used in accordance with this condition 5.4.

6. Claiming the Prize

6.1 If you win the Main Prize, you will have 7 of days from the date on which we contact you pursuant to condition 5.2 to claim your Prize. If you do not claim the Prize within this timeframe, your claim will become invalid and the Promoter will be entitled to award the Prize to another entrant.

6.2 Prizes for a Bettys Bookable Afternoon Tea must be redeemed no later than 14th April 2027 and a booking must be made with **heretohelp@bettys.co.uk.**

6.3 A Prize may not be claimed by a third party on a winner's behalf.

6.4 The Promoter does not accept any responsibility if you are not able to take up the Prize.

7. Limitation of liability

Insofar as is permitted by law, the Promoter will not in any circumstances be responsible or liable to compensate the winner or accept any liability for any loss, damage, personal injury or death occurring as a result of taking up the Prize except where it is caused by the negligence of the Promoter. Your statutory rights are not affected.

8. Ownership of Entries and intellectual property rights

8.1 All Entries and any accompanying material submitted to the Promoter will become the property of the Promoter on receipt and will not be returned.

8.2 By submitting your Prize Draw Entry and any accompanying material, you agree to:

(a) assign absolutely to the Promoter all your intellectual property rights held in the Prize Draw Entry with full title guarantee; and

(b) waive absolutely all moral rights,

in and to your Entry and otherwise arising in connection with your Entry to which you may now or at any time in the future be entitled under the Copyright, Designs and Patents Act 1988 as amended from time to time and under all similar legislation from time to time in force anywhere in the world.

8.3 By submitting your Entry, you acknowledge that:

(a) the Entry is your own original work and does not infringe the rights of any third party;

(b) the Promoter may record all or part of the Prize Draw (including video, photographic and audio recordings) ("**Footage**");

(c) the Promoter may make your Entry and/or the Footage available on its website, on social media and in any other media, whether now known or invented in the future. We may identify you in doing so (but we are not obliged to);

(d) you shall not be entitled to any credit or remuneration in connection with the Promoter's use of your Entry and/or the Footage.

9. Data protection and publicity

9.1 The Promoter will process your personal information in accordance with its Privacy Policy, which is available here: https://www.bettys.co.uk/terms-and-conditions. See also condition 5.4, with regard to the announcement of winners and condition 8.3, with regard to how your Entry and/or the Footage may be used.

10. General

10.1 If there is any reason to believe that there has been a breach of these terms and conditions, the Promoter may, at its sole discretion, reserve the right to exclude you from participating in the Prize Draw.

10.2 The Promoter reserves the right to hold void, suspend, cancel, or amend the Prize Draw in its sole discretion.

10.3 These Terms and Conditions are governed by English law and the courts of England will have jurisdiction over any dispute arising in connection with them.